

GRIEVANCE REDREESAL FORUM TPWODL, BURLA

Qtr.No.SD-6/2, Souray Vihar, Near NAC College REDRESSAL FORUM

Burla-768017, Ph No.0663-2950601 Email:-Wesco grf@ Yahoo. in

Received

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Comp	na	m	NO-
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No.....

Dt.....

TPWODL, Burla

1) The name, details address and telephone no/mobile no. of the complainant with consumer no.

Sarros Ku. Maix At - Mas retushing Po- Aitapali sist-Jsh Pin-768215 mob-8018985516

SC NO - 4135 2813 0263

The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction.

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- 4) Relief sought for.
- 5) Any interim Relief sought for, pending final decision.
- 6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, consumer Forum or any other Court. If so please give details.
- 7) Date of filing complain in the office of ESO/SDO/EE(Documentary evidence to be enclosed)

8) Complain no. allotted by the office of ESO/SDO/EE. If any.

Place: ES devices.
Date: 20/1/m,

Signature of the Applicant

Grievance Redressal Forum TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College, Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/JED/ (Final Order)/ 2220 (4)

Date: 30/12/24

Present:

Sri A.K.Satpathy, President.

Sri B.Mahapatra (Co-opted Member), Sri A.P.Sahu Member(Finance).

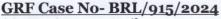
1	Case No.	BRL/915/2024										
		Name & Address			sumer No	Contact No.						
2	Complainant/s	Saroj Kumar Naik At-Majuridhima, Po-Aitapali, Dist- Jharsugada-768215	4135-	2813-0263	8018985516							
3	Respondent/s	SDO(Electrical)-II, Jharsugud	Division J.E.D, TPWODL, Jharsuguda									
4	Date of Application	20.12.2024										
5 1	7 7 7 7 7 7 7 7 7	1. Agreement/Termination X 2. Bi			Billing Disputes							
	In the matter of-	3. Classification/Reclassificatio of Consumers	n X		ct Den	nand	/ X					
		5. Disconnection Reconnection of Supply	/ X		ion of Equipment & us of Consumer		X					
					Metering							
		9. New Connection 11. Security Deposit / Interest	X	12.Shifting	10.Quality of Supply & GSOP X 12.Shifting of Service Connection X							
		13. Transfer of Consume Ownership 15. Others (Specify) -X	ments Fluctuations									
6	Section(s) of Electricity Act	, 2003 involved										
7	OERC Regulation(s) with											
	Clauses	2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004										
		3. OERC Conduct of Business) Regulations,2004										
		4. Odisha Grid Code (OGC) Regulation,2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004 6. Others										
8	Date(s) of Hearing	20.12.2024										
9	Date of Order	30/12/24										
10	Order in favour of	Complainant Respondent Others										
11	Details of Compen awarded, if any.	nsation										

ce of Camp: ESO Office, Laikera, TPWODL, Jharsuguda.

Appeared

For the Complainant- Saroj Kumar Naik

For the Respondent - SDO(Elect.)-II, Jharsuguda, TPWODL.



(1) Saroj Kumar Naik At-Majuridhima, Po-Aitapali, Dist- Jharsugada-768215 Consumer No.- 4135-2813-0263





(1) SDO(Elect.)-II, Jharsuguda, TPWODL

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B.Mahapatra)

(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017

Member (Finance)

Member

Grievance Redressal For

Grievance Redressal Forum TPWODL, Barla - 768017 (A.K.Satpathy)

President
President
Grievance Redressal Forum
TPWODL, Burla - 768017

Copy to: - (1) Saroj Kumar Naik, At-Majuridhima, Po-Aitapali, Dist-Jharsugada-768215.

(2) Sub-Divisional Officer (Elect.)-II, Jharsuguda, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.

(3) Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.

(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".